



# 12 kWh off-grid energy storage

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We pair our ETHOS with a cutting-edge 12000W EG4 hybrid inverter, which ...

Here at OffGrid Living Solutions, we want to offer you the best prices online.

If you happen to find a lower price for the same product, we will guarantee to match their price or beat their price. Note, this does not apply to all products in the store. Please reach out to us via email or chat if you want a price match or price beat.

For the policy to apply, please send us a screenshot, link, or any other evidence of the product being priced lower than ours before making the purchase.

At OffGrid Living Solutions, we are proud to have the best refund and return policies in the industry. If you're not satisfied with your purchase for any reason, you may return it to us within 30 days for a refund.

If you have a problem with our order (there are missing components, damages, or the product is not functioning), please reach out to us as quickly as possible. Some of the problems can be resolved by going through the product manual or the product FAQs.

Refer to our Refunds & Return Policy for more details.

Once we receive your order, we will send you a confirmation email. Then we will process the order by confirming that the product is in stock and ready for shipment. If any of the items in your order are back-ordered, we will reach to you via email or phone and you may choose to either wait or receive a 100% refund.

We ship to the lower 48 continental United States only at this time.

We will send tracking information by email the same day the shipping tracking number is created/available.

Before you sign the shipping bill, please **THOROUGHLY INSPECT YOUR ITEM**. Signing for the receipt of a damaged product removes the liability of the shipping company and OffGrid Living Solutions. Once you accept your shipment as non-damage, your item is your property.

Shipping Timeline listed above is an estimate. Please call or message the web chat for precise ETAs.

Contact us for free full report



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Web: <https://kary.com.pl/contact-us/>

Email: [energystorage2000@gmail.com](mailto:energystorage2000@gmail.com)

WhatsApp: 8613816583346

