



Cape town power outages

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Load-shedding stages depend on the extent of the shortage of generation capacity to meet the country's electricity demand, with stage 1 being the least serious, and stage 8 being the most serious. Outages generally last for about 2,5 hours. Due to technical issues there can be minor changes in the load-shedding area boundaries from time to time.

Area 19 has been merged with Area 3, hence the absence of Area 19. Areas 18 and 20 have been incorporated with the Eskom supply zone (in white), hence the absence of these area numbers.

Switch off and unplug all electronics and appliances when the power is due to go off as it may come back with a spike in the voltage, which can damage electronic devices such as computers, television sets, DVD players, etc.

If your electricity remains off for longer than the period specified in the schedule, SMS the City's technical operations centre on 31220. The restoration of power sometimes results in what is described as "nuisance tripping", which often goes unreported due to the assumption that the outage is due to load-shedding.

The City's Executive Director for Energy and Climate Change, Kadri Nassiep, explains how we manage Eskom's Stage 4 load-shedding. Listen to the clip below.

Our Load-shedding Resilience Guide offers easy and affordable ways to protect your home from load-shedding.

Contact the Eskom National Sharecall Number directly:

Load-shedding FAQs09/03/2020, FAQs - 670.3 KB

Load-shedding Outage Tips06/03/2019, How-to guide - 842.5 KB

Load-shedding Stages 1- 8: All Areas Schedule and Map14/08/2020, Schedule - 4.2 MB

Load-shedding Resilience Guide14/11/2022, How-to guide - 5.6 MB

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