Electricity bills lima



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Customer Service. The Utilities Customer Service Division, also known as the ...

Thank you for your patience.

Your security code is a short word or phrase you set up with our customer service associates to provide extra protection for your online account.

If you have forgotten your security code, please call 800.672.2231.

Please login to manage your account.

In addition to billing, our office also has multiple customer service specialists on phones and at desks in the lobby to help answer any questions that customers may have pertaining to their bills, usage, possible leaks and also to assist owners who need to sign in for service or close their existing account. Quotes and permit fees for customers that want to connect to water and/or sewer are processed in the Customer Service Division.

Our lobby is open 8:30-4:30pm on weekdays for those who prefer to pay their bills in person, but our office has upgraded many features over the last several years in an attempt to be more user-friendly for our customers. These upgrades have allowed us to add more ways for customers to conveniently pay their utilities bill.

Payments can be made the following ways:

Payments are due by the close of business on the due date stated on the bill or they will be considered "late".

The Customer Service office is the only authorized payment center to accept water utility payments.

A number of common questions can be answered by viewing our frequently asked questions.

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Contact us for free full report

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