



Ottawa electricity

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View your electricity usage, get tools, tips, programs and apps to help you save. ...

Become as Smart as a Fox about Electricity; Facts about hydroelectricity; ...

We are wholly-owned by the City of Ottawa and governed by an independent Board ...

Hydro Ottawa Limited, Casselman?, 1,100 335,000 ?

We understand that some of our customers may be affected by the Canada Post service disruption where mail delivery could be delayed. Take steps now to ensure continued access to your Hydro Ottawa bill and account information online. [Learn more](#)

Login or register to MyAccount and from the dashboard click on the "Pay now" button.

You can also click on "Manage Payment Plan" to enroll for automated payments.

Hydro Ottawa is responsible for the safe, reliable delivery of electricity to more than 364,000 customers in the City of Ottawa and the village of Casselman. Hydro Ottawa is committed to delivering value to its customers by providing safe and reliable service.

The Delivery Charge covers the costs of delivering electricity from generating stations across Ontario and then to your home or business. It includes the costs to build and maintain transmission and distribution lines, towers and poles and to operate provincial and local electricity systems. Hydro Ottawa's distribution charge, which is included in the delivery charge, represents only a small portion of your bill.

We pass on the remaining charges, without mark-up, to the other companies responsible for generating electricity, transmitting it, and to regulators and the provincial government. A portion of these charges are fixed and do not change from month to month. The rest are variable and increase or decrease depending on the amount of electricity that you use. Please see the chart below for a break-down of these charges.*

In Ontario, electricity supply comes from diverse sources. The system-wide supply mix is the combination of power sources used to generate the electricity consumed in Ontario.

The below graphic discloses the system-wide electricity supply mix data for 2023, which was published by the Ontario Energy Board (OEB) on May 22, 2024.

Contact us for free full report



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