



Ovo charge anytime tariff

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The Charge Anytime rate is 7p a kWh. And let's say your standard electricity rate is ...

All the electricity you use will initially be charged at your standard home electricity rate. This is the rate that'll be reflected in your live balance and on your bill.

The Charge Anytime rate is 7p a kWh. And let's say your standard electricity rate is 26p a kWh.

You can override your smart charging schedule by using the Urgent Charge function, to start charging your EV immediately. This is charged at your standard home electricity rate, not 7p per kWh.

You can find out more about how we calculate your credit in our terms and conditions.

The app makes sure your EV is being smart charged at the cheapest, greenest times. By putting your EV's details in the app, we can work out the best time to smart charge, and push a command to your EV to start charging.

Use the app to to override your smart charging schedule with the Urgent Charge function if you urgently need to top-up. This will be charged at your standard home electricity rate.

Yes, absolutely. Your EV's app will continue to work as it's always done. But it's important to know that the Charge Anytime app will instruct your EV to start and stop charging throughout your smart charging schedule - this is to maximise use of the greenest and cheapest energy on the grid. This means that if you manually set a charging schedule in your EV's app, it'll be automatically overridden by the Charge Anytime app.¹

If you have any issues, please call us on 0330 175 9678 (Monday to Friday, 9am to 5pm, excluding bank holidays).

Please check that you can log in to your EV's app. If you can't, or if your EV's app isn't working, then the Charge Anytime app won't work. Common reasons why your EV's app won't work include:

Please check that you can log in to your EV's app. If you're unable to, or if your EV's app isn't working, then the Charge Anytime app won't work. You'll need to find out why your EV's app isn't working and fix it. Common reasons include:

Please check that your EV is able to connect to the internet when plugged in and charging at home. If your EV can't connect - either via wifi or an onboard cellular connection - then the Charge Anytime app won't work as expected.



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