



# Ovo energy uk complaints

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75% of customers who contacted us in 2023 were "satisfied" or "extremely ...

OVO Energy Ltd.2009,Bristol,OVO Energy?OVO Energy???

Join us on the path to energy that's better for you, better for your wallet - and better for the planet.

We understand that complaints can be emotive and consumers who contact us may be angry or upset. We will always do our best to help. We also have a duty of care and ask that users of our service are polite to our colleagues. We will not tolerate any communication we deem to contain abusive language. You can read more about this on our Working Together page.

Creating your case online is the fastest way to get your information to us, however you can also do this by email, telephone and post.

If you require additional support, process alterations or translation services please visit our Accessibility page for more information.

I confirm the account holder has given the supplier 8 weeks to resolve the issue and is ready to complain and/or has received a Deadlock Letter referring them to the Energy Ombudsman.

It's been at least 8 weeks since I first raised the issue with the supplier (or I have received a Deadlock Letter).

Website: Citizens Advice

Website: Advice Direct Scotland

For British Sign Language enquiries click here

If you're struggling financially and you need advice, the free and independent debt advice service StepChange might be able to help.

Contact us for free full report

Web: <https://kary.com.pl/contact-us/>

Email: [energystorage2000@gmail.com](mailto:energystorage2000@gmail.com)

WhatsApp: 8613816583346

